



BACKGROUND CHECKS

Why is EF conducting background checks?

As part of our continued efforts to provide as safe a tour experience as possible we are implementing this process to identify any individuals who could pose a risk to our student travelers while on tour. Similar processes exist in many school districts for those who volunteer or chaperone activities.

Who does the background check process apply to?

This process will be a requirement for anyone traveling on our tours who will be 20 years of age or older at the time of their tour, including chaperones and Group Leaders.

Who facilitates the background check process?

EF has enlisted the services of a well-regarded and professional background check company, First Advantage, to facilitate these checks in an easy, secure manner.

How does the background check process work?

Approximately three months prior to the departure date of their tour, Group Leaders and adult travelers will receive an email from First Advantage with a link to complete a profile. This online process takes only a few minutes and the individual will only hear from us if there is a specific concern with their results.

Is there a deadline to complete the background check?

Yes. The background check must be completed within two weeks of receipt of the email request. If you received a link that has expired, please call our Traveler Support team.

Will I have to pay for my background check?

No. EF will be covering the cost of the background check so you won't be asked to pay anything.

What is this process checking for?

Similar to the background checks used by many schools, this process will first confirm the identity of the individual and then ensure that this person does not present a risk to student travelers while on tour.

Will this process include any kind of credit check or affect my credit report?

No. First Advantage will use your social security number only to confirm your identity. They will compare the names and addresses you provide them to the information held by the credit bureaus. First Advantage never checks your financial information and their check will never appear on your credit report.

I recently completed a background check for my school or another organization. Will I have to complete another background check for my tour with EF?

What is included in a background check can vary widely depending on the district or the purpose of the check. For consistency, we will need all adult travelers and Group Leaders to go through the process with First Advantage regardless of what checks they may have previously completed.

What happens if there are concerns with the results of my background check?

In the unlikely event that there is a concern regarding the results of your background check from First Advantage, you will be contacted by a Traveler Relations Specialist at EF. Unfortunately, adults who do not have a successfully completed background check will not be allowed to travel on our tours.

Who will be able to see the results of my background check?

In the interest of travelers' privacy, First Advantage will conduct these background checks through their secure process. EF Tour Consultants and EF Traveler Support representatives will not be able to view any background check results. Only if there is a specific concern with the results will a Traveler Relations Specialist review the background check.